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RESPONSE UNDER 37 C.F.R. 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP 3623
Due Date: August 21, 2007

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Judith A. Bayer et al.	Examiner:	Catherine Michelle Tarac
Serial No.:	09/998,038	Group Art Unit:	3623
Filed:	November 30, 2001	Docket:	9997
Title:	CUSTOMER BUYING PATTERN DETECTION IN CUSTOMER RELATIONSHIP MANAGEMENT SYSTEMS		

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent and Trademark Office (PTO) on August 21, 2007.

By: [Signature]
Name: George H. Gates

AMENDMENT UNDER 37 C.F.R. §1.116

MAIL STOP AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated June 21, 2007, which was made final, please enter the following amendments in the above-identified application.